



Appendix C

Outcome of resident feedback consultation

Question			Online results		Paper results		Combined
			No.	As a %	No.	As a %	
Do you support the introduction of a new repayment option for resident leaseholders with a major works invoice of £30,000 - £39,999?		I support this proposal	68	78%	142	66%	69%
		I do not support this proposal	19	22%	74	34%	31%
Do you support the introduction of a new repayment option for resident leaseholders with a major works invoice of £40,000 - £59,999?		I support this proposal	63	76%	132	62%	66%
		I do not support this proposal	20	24%	80	38%	34%
Do you support the introduction of a new repayment option for resident leaseholders with a major works invoice of over £60,000?		I support this proposal	63	75%	131	62%	65%
		I do not support this proposal	21	25%	82	38%	35%
Do you support the introduction of a new repayment option for non-resident leaseholders with a major works invoice of £30,000 - £59,999?		I support this proposal	69	70%	100	79%	75%

